

REDSANDS CAMPERS

Summary of Rental Conditions

This document contains a brief summary of the RedSands Campers Rental Conditions. Please refer to our RedSands Campers Terms and Conditions for the Rental of 4WD Vehicles as of 01 Dec 2023 for full details.

Our Rates

RedSands Campers have four rates that are applicable during the year. All rates are quoted in Australian Dollars (AUD\$). These rates are valid from 01 Apr 2024 – 31 March 2025.

2 Person 4WD Roof Top Camper

Season	Months	Net Rate	Gross (Minimum Sell) Rate
Low	01 February 2025 – 31 March 2025	\$237.15	\$279
Mid 1	01 April 2024 – 30 Apr 2024 01 October 2024 – 31 January 2025	\$313.65	\$369
Mid 2	01 May 2024 – 31 May 2024 01 September 2024 – 30 September 2024	\$407.15	\$479
High	01 June 2024 – 31 August 2024	\$449.65	\$529

5 Person 4WD Roof Top Camper

Season	Months	Net Rate	Gross (Minimum Sell) Rate
Low	01 February 2025 – 31 March 2025	\$237.15	\$279
Mid 1	01 April 2024 – 30 Apr 2024 01 October 2024 – 31 January 2025	\$322.15	\$379
Mid 2	01 May 2024 – 31 May 2024 01 September 2024 – 30 September 2024	\$415.65	\$489
High	01 June 2024 – 31 August 2024	\$458.15	\$539

The Wanderer - 2 Person Camper

Season	Months	Net Rate	Gross (Minimum Sell) Rate
Low	01 February 2025 – 31 March 2025	\$296.65	\$349
Mid 1	01 April 2024 – 30 Apr 2024 01 October 2024 – 31 January 2025	\$364.65	\$429
Mid 2	01 May 2024 – 31 May 2024 01 September 2024 – 30 September 2024	\$432.65	\$509
High	01 June 2024 – 31 August 2024	\$475.15	\$559

Toyota LandCruiser Prado 4WD

Season	Months	Net Rate	Gross (Minimum Sell) Rate
Low	01 February 2025 – 31 March 2025	\$186.15	\$219
Mid 1	01 April 2024 – 30 Apr 2024 01 October 2024 – 31 January 2025	\$228.65	\$269
Mid 2	01 May 2024 – 31 May 2024 01 September 2024 – 30 September 2024	\$254.15	\$299
High	01 June 2024 – 31 August 2024	\$279.65	\$329

Wander Far Liability Reduction Coverage

RedSands Campers offers Liability Reduction Options.

Wander Far (Campers)

\$79 per day (Max 50 days / \$3,950)

Excess: \$500 (Pre-authorisation on Credit Card)

Inclusions: One windscreen replacement, two tyre replacements, three puncture repairs, single vehicle accident coverage and Vehicle retrieval and recovery costs up to \$5,000.

4WD Wander Far (LandCruiser Prado's)

\$59 per day (Max 50 days / \$2,950)

Excess: \$500 (Pre-authorisation on Credit Card)

Inclusions: One windscreen replacement, two tyre replacements, two puncture repairs, single vehicle accident coverage and Vehicle retrieval and recovery costs up to \$5,000.

Rates and Liability Reduction Options are subject to 15% commission.

Long Term Discounts

RedSands Campers offers long term discounts as follows:

Hire Duration	Discount
35 - 59 days	8% off rates
60 - 99 days	12% off rates
100 + days	15% off rates

Minimum Hire Periods

Please note RedSands Campers will try to accommodate requests below the minimum hire periods however minimum charges (equal to the minimum hire period) will apply.

Period	4WD Campers	4WD Prado's
All-year round	21 (twenty-one) days	10 (ten) days

Inclusions

One-Way Rentals

No one-way fees apply.

Broome Surcharge

No Broome Surcharge applies.

Kilometres

Unlimited kilometres are included for all hires, across all vehicle categories.

UHF Radio

A UHF Radio is provided in the Campers at no extra charge.

Hema Map Book

A Hema 4WD map is provided in all vehicles at no extra charge. This must be returned with the vehicle otherwise a \$50 fee will be charged.

Satellite Navigation

A satellite navigation system is provided in all vehicles at no extra charge.

Air Compressor

An under-bonnet air compressor is provided in all vehicles at no extra charge.

Bedding

All bedding is included for each guest in our Campers. Bedding consists of a pillow, sheet, doona, blanket and / or sleeping bag.

Camping Chairs / Tables

Two camping tables and a camping chair for each travelling guest is included in our Campers at no extra charge. A camping chair for each travelling guest is included in our Prado's at no extra charge.

Personal Locator Beacon (PLB)

A Personal Locator Beacon (PLB) is in each vehicle for the safety of our guests. It is recommended this be taken on all bushwalks and activities when away from the vehicle.

First Aid Kit

A First Aid Kit is in all vehicles. If used, a fee of \$50 will be charged to the credit card used as security for the hire. The first aid kit then becomes the property of the hirer/s.

Kitchen

All RedSands Campers includes plates, cutlery, saucepan, and glassware. The Campers are also equipped with a gas cooker, fridge, and an 80-litre freshwater tank. Please note the Camper kitchen must be returned in a clean condition or cleaning fees will apply.

Gas Bottles

Two 2kg gas bottles are provided in all Campers. These are provided full at the commencement of the hire and there is no requirement for these to be refilled prior to the return of the vehicle. Should these need filling during the rental duration, it is the client's responsibility to pay for this gas refill.

24-hour Roadside Assistance

All vehicles have 24-hour emergency roadside assistance with RAC Western Australia and its interstate affiliates. For assistance, please call RedSands Campers on +61 8 6149 8555.

Where clients have caused a mechanical failure or fault, the call-out fee and / or other fees may be passed on to the client at the conclusion of hire.

Vehicle Tracking

All RedSands Campers vehicles are fitted with vehicle video recording and tracking equipment that captures data such as location, kilometres travelled and speed of travel. This information is collected and used for fleet management purposes and client safety. This information is stored and used in accordance with our privacy policy that can be found on our website.

Additional Hire Items (Optional)

Satellite Phone

A Satellite Phone is available for hire at a cost of AUD\$25 per day. Call costs are extra and are the responsibility of the hirer/s. Call costs will be debited from the credit card used as security for the vehicle hire.

Baby / Booster Seats

Baby or Booster seats are available at a cost of \$50 per seat per hire, for use in the 5 Person Campers or 4WD Prado's only. Children younger than 8 years of age, or requiring a booster / baby seat, are not permitted to travel in the 2 Person Campers and The Wanderer Campers.

Important Terms & Conditions

Cancellation fees

Cancellation fees apply as follows:

- 91 days or more – Percentage of Net Total Hire Charge is: NIL
- 55 to 90 days – Percentage of Net Total Hire Charge is: 10%
- 35 to 54 days – Percentage of Net Total Hire Charge is: 30%
- 29 to 34 days – Percentage of Net Total Hire Charge is: 50%
- 2 to 29 days – Percentage of Net Total Hire Charge is: 90%
- 1 day or less – Percentage of Net Total Hire Charge is: 100%

Travel Insurance

RedSands Campers strongly recommend the highest level of travel insurance from the date of booking.

Travel Restrictions

RedSands Campers Vehicles cannot be driven in the following locations:

- Canning Stock Route
- Below the high tide mark on any beach, or where the vehicle will be exposed to saltwater of any kind, including salt lakes
- Fraser Island, QLD
- Old Telegraph Road section of the road to Cape York, QLD
- Across Yardie Creek in Cape Range National Park, WA – *at all times*

Beach driving, whilst permitted above the high tide mark, is at the hirer/s full responsibility. Driving below the high tide mark is always prohibited, in all situations.

RedSands Campers reserves the right to restrict the movement of its vehicles at certain times depending upon adverse road or weather conditions.

Should vehicles be driven in restricted areas, the full bond amount will be deducted from the client's credit card and returned after a thorough safety inspection of the vehicle, less any repairs required to return the vehicle to pre-hire condition.

Drivers Licence / Minimum Age

A current and full motor vehicle licence is required to hire a RedSands Vehicle. If the license is not in English characters, then an International Permit is required. The licence must not be a probation licence, have been held for a minimum of 2 years and be valid for the entire duration of the rental.

The original driver's licence must be presented for both the main driver and any additional drivers, at the time of pick-up.

All drivers must be 25 years of age or older and be noted as a driver in the Rental Agreement. The Vehicle must not be driven by any person other than those persons noted on the Rental Agreement as drivers.

Rental Charges

Rental days are charged per calendar day. The day of pick-up is calculated as the first day of rental and the drop-off day is calculated as the last day of the rental. The vehicle must be returned as detailed on the rental agreement.

Minimum sell price

Resellers of RedSands Campers products are not permitted, unless with written prior consent from RedSands Campers, to discount their commission. Minimum sell price (converted to resellers currency) must be always adhered to. Failure to adhere to minimum sell prices may result in immediate termination of Agreement.

Bond

For security purposes, only a credit card can be used as security for hire. The credit card holder must be present and be able to sign for the hire at vehicle pick-up and it must be presented by the cardholder at pick-up. Debit cards are not an acceptable method of security for hire.

Within 21 days of the conclusion of hire, the bond will be refunded if the vehicle has been returned with a full tank of fuel, clean, free of any damage not covered under any Liability Reduction Option, at the correct location and on time and all other terms of the rental conditions have been adhered to.

Refunds may take up to 21 business days to be credited back to the nominated credit card, depending upon the hirer/s financial institution.

Standard Liability

RedSands Campers charge a Security Bond of \$5,000 on all rentals. This amount is payable by credit card at the time of pick-up, by purchase transaction.

- Visa and MasterCard Security Bond initial payments are exempt from credit card surcharge / COA (Cost of Acquisition) however a surcharge / COA will apply to any amounts deducted from the Bond.
- Any Bond refund is subject to currency fluctuations.

Credit Cards

We accept Visa and MasterCard.

- Visa and MasterCard will attract a COA (Cost of Acquisition) surcharge on any transaction, excluding initial security bond payments.

GST (Goods & Services Tax)

RedSands Campers rates include the 10% GST.

Exchange Rates / Currency Fluctuations

All transactions are conducted in Australian Dollars (AUD\$). As RedSands Campers takes a bond as security over the vehicles hired, any refunds will be subject to currency fluctuations, so that means the amount in local currency that appears on the credit card may be higher or lower than the original amount debited. RedSands Campers is not liable, in any way, for these fluctuations. Refunds may take up to 21 days business days to appear in the clients account, depending upon the hirer/s Financial Institution.

Rental Extension

RedSands' approval is required, subject to availability, if you wish to extend the Vehicle rental whilst on hire. The extra cost of an extended rental must be paid by credit card, on confirmation of the rental extension, direct to RedSands Campers. Please note, commission is excluded if extended whilst on hire.

Smoking

Smoking is not permitted in the vehicles or roof top tents. Should smoke be detected in the vehicles, a minimum cleaning fee of AUD\$500 will be applicable.

Animals

Animals must not be carried in the Vehicle, excluding registered disability assistance dogs. Should it be noted that animals have been carried in the vehicles, a minimum cleaning fee of AUD\$500 will be applicable.

Pick-up / Drop-off Hours

The vehicle must be picked up or dropped off as per details on the rental agreement. Pick-up or drop-off outside of these hours may attract an out-of-hours fee.

Please note, clients are not permitted to pick-up their Camper on the same day they arrive in Australia from a long-haul flight exceeding 8 hours.

RedSands Campers works strictly on an appointment schedule. These appointments need to pre-arranged by the Agent, with RedSands Campers, at least 28 days prior to pick-up.

Where appointment times are missed, out-of-hours fees may apply.

Depots

All hires are to be enacted from and returned to the depots located below.

For hires of 80 days or longer, clients will have the option to return the vehicle to Brisbane, Cairns, Melbourne, or Sydney - subject to availability.

Seasonality

Please note that our Perth & Adelaide depots operate year-round. Our Broome & Darwin depots operate seasonally. For the 2024 season they will open on 1 April 2024 and close for the wet season – this is normally on or around 31 October.

Depot Operating Hours

Monday – Saturday: 9:00am – 4:00pm

Sunday: Pick-up or drop-off available on request - \$150

All National and local Public Holidays: pick-up or drop-off available on request - \$150

Out-of-hours: pick-up or drop-off available on request - \$150

*Latest available pick-up time – 2:00pm

Perth

Unit 2 / 34 Mumford Place
Balcatta
Western Australia 6021

Adelaide

11 Pasquin Street
Glenelg North
South Australia 5045

Broome

Unit 2 / 6 Pembroke Road
Broome
Western Australia 6725

Darwin

Unit 6 / 80 Pruen Rd
Berrimah
Northern Territory 0828

Full Responsibility

At all times, the hirer/s is full responsible for:

- Damage caused by a breach of the Terms and Conditions;
- Damage caused by negligence;
- Damage caused to the Vehicle by part or total submersion in water, either salt or fresh;
- Damage caused to the vehicle by driving on the beach and/or sand dunes;
- Damage caused by a single vehicle rollover, unless the hirer has taken out any 'Wander Far' Liability Reduction and the accident was not as a result of a breach of the Terms and Conditions;
- Damage caused by the hirer/s unlawful conduct;
- Damage to the rims of the vehicle;
- Damage caused to the vehicle when contravening local authorities;
- Damage caused to tyres and windscreens except when an appropriate level of Liability Reduction has been selected by the hirer/s;
- Damage caused to tyres where hirer/s have failed to inflate/deflate tyres to appropriate levels and excess wear is noted on return.;
- Damage or loss to any personal belongings;
- Damage caused by the use of incorrect fuel, use of bio-fuel, or contamination of water or fuel tanks of any kind;
- Damage to the awning;
- Overhead damage except where Liability Reduction coverage has been chosen and paid for (in full) by the client and it applies;
- Underbody damage

Bank Account

RedSands will send out a monthly statement on the 5th of each month for hires commencing the next calendar month. Payment will then be due by the 20th of the month of the issue of invoice.

Where pick-ups are scheduled between the 01st and 05th of the month, RedSands Campers will send an invoice at two months prior to ensure that these hires are financial at the time of pick-up.

RedSands Campers are not liable for any banking fees that may be applied by intermediaries on international transfers. The full amount of the invoice must be received by RedSands and any shortfall will be applied to subsequent invoices. Should shortfalls not be paid, RedSands will issue an invoice on an annual basis, for any unpaid bank fees for the previous financial year.

Account Name: RedSands Campers Pty Ltd
Bank: Australia and New Zealand Banking Group Ltd
Address: 77 St George's Terrace Perth WA 6000
SWIFT: ANZBAU3M
BSB: 016 - 002
Account Number: 473756668
Reference Number: Booking Reference Number and Surname

Agreement

I / we confirm that we have received, read and understood the RedSands Trade Agreement and agree to the terms and conditions contained within together with the RedSands Campers Terms and Conditions for the Rental of 4WD Vehicles.

Signature: _____

Signed by: _____

On behalf of: _____

Date: