

# Road Safari (Pty) Ltd ("RS")

## 4x4 Mercedes Benz Sprinter Camper Van Rental – Booking Form

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### Section A:

Booking Number: (Office use only)					
Date:					
Client Name:					
Passport Number:					
Address:					
Contact Number:					
Email Address:					
Additional Driver and Age (if applicable):					
Insurance Option: (See T's & C's)	Standard		Half		Full

Rental Information	City	Date	Time
Collection			
Return			

### Section B: Quotation (Office use only)

Pricing :		
1.3	Days @ R 4 500	
1.4	Days @ R 4 000	

1.6.1	Contract and Cleaning Fee (Compulsory)	R 1 500,00
1.7.1	Additional Driver Fee (23-25) @ R 2 500	
1.7.2	One Way Delivery Charge (Varies)	
2.1.1	Insurance – Standard Cover (Nil)	
2.1.2	Insurance – Half Cover (Days @ R 300)	
2.1.3	Insurance – Full Cover (Days @ R 500)	
<b>Total (Including VAT)</b>		

<b>Payment Details:</b>		
Deposit to confirm booking (50%)	ASAP	
Full Payment to confirm Rental (50%)	Collection date minus 14 days	

By signing this Form, I confirm that I have read and agree to the Terms and Conditions and Cancellation Policy as stated therein.

The vehicle will only be secured in your name if the 50% deposit has been received and this Booking Form is signed and returned. (Please note that 100% payment must be made 14 days before collection or otherwise the vehicle will be forfeited.)

The Renter will have to pay the applicable insurance/deposit either by EFT or Credit Card into RS's bank account before collecting their vehicle.

**Payment by EFT:**

Account Name: Road Safari (Pty) Ltd

Bank: Capitec Business

Account Number: 1053 3988 16

Branch Code: 450105

Swift Code: CABLZAJJ

Quotation valid for 7 days subject to availability.

Renter's Signature: \_\_\_\_\_

Date: \_\_\_\_\_

## Road Safari (Pty) Ltd ("RS")

### 4x4 Mercedes Benz Sprinter Camper Van Rental – Terms and Conditions

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#### 1. Rental Terms and Rates (VAT Incl and in ZAR)

- 1.1. A maximum of **two persons** allowed in vehicle while travelling.
- 1.2. 7 Day minimum rental
- 1.3. 7 Day to 14 Day rental rate – R 4 500,00 per day
- 1.4. 15 Day to 28 Days rental rate – R 4 000,00 per day after day 14
- 1.5. Deposito – 50% of rental amount at which point the rental is confirmed
  - 1.5.1. Cancellation 61 days or longer before collection : Refund of full deposit
  - 1.5.2. Cancellation 31 to 60 days before collection : Refund of 50% of deposit
  - 1.5.3. Cancellation 30 days and less before collection : No refund of deposit
- 1.6. Mandatory Fees :
  - 1.6.1. Contract and Cleaning Fee – R 1 500,00 per rental
  - 1.6.2. Claim Fee – R 1 500,00 per claim
  - 1.6.3. Traffic fine Fee – R 500,00 per fine levied
- 1.7. Optional Fees :
  - 1.7.1. Additional driver (minimum 23 years old) – R 2 500,00
  - 1.7.2. One way delivery or collection Fee :
    - 1.7.2.1. George – R 7 500,00
    - 1.7.2.2. Port Elizabeth – R 8 500,00
    - 1.7.2.3. Durban – R 12 500,00

- 1.7.2.4. Johannesburg – R 12 500,00
- 1.7.2.5. Nelspruit – R 15 000,00
- 1.8. Payment – **FULL PAYMENT** must be received 14 days prior to date of collection or the rental will be cancelled.
- 1.9. Payment for liability and insurance cover must be made before vehicle can be handed over for rental.
- 1.10. Early return – No refunds
- 1.11. Vehicle rentals are calculated on a per calendar day basis, i.e. the day of pick-up and drop-off is both counted as full days. (A Rental day is not calculated on a 24hr cycle.)
- 1.12. A valid B/EB or code 8 national or international driver's licence in English for vehicles less than 3500kg, is required.

## 2. Insurance (VAT Incl)

- 2.1. RS offers three (3) liability options namely :

### 2.1.1. Standard Cover

- 2.1.1.1. R 50 000,00 is either paid with the renter's VISA / MasterCard or paid into RS's bank account with an EFT.
- 2.1.1.2. R 25 000,00 excess for accidental damage.
- 2.1.1.3. Funds will only be deducted from this amount if the vehicle is returned in a damaged condition or for any 3<sup>rd</sup> party damage.
- 2.1.1.4. If no claims exist, and no traffic fines have been incurred, the remaining amount will be repaid within 10 working days from date of return.

### 2.1.2. Half Cover

- 2.1.2.1. A Daily Rate of R 300,00 per day is charged for this option.
- 2.1.2.2. R 25 000,00 is either paid with the renter's VISA / MasterCard or paid into RS's bank account with an EFT.
- 2.1.2.3. R 12 500,00 excess for accidental damage.
- 2.1.2.4. Funds will only be deducted from this amount if the vehicle is returned in a damaged condition or for any 3<sup>rd</sup> party damage.
- 2.1.2.5. If no claims exist, and no traffic fines have been incurred, the remaining amount will be repaid within 10 working days from date of return.
- 2.1.2.6. This option includes for the repair of one tyre, one rim and one windscreen/glass repair.

### 2.1.3. Full Cover

- 2.1.3.1. A Daily Rate of R 500,00 per day is charged for this option.

- 2.1.3.2. R 5 000,00 is either paid with the renter's VISA / MasterCard or paid into RS's bank account with an EFT.
- 2.1.3.3. **ZERO** excess for accidental damage.
- 2.1.3.4. Funds will only be deducted from this amount if the vehicle is returned in a damaged condition or for any 3<sup>rd</sup> party damage.
- 2.1.3.5. If no claims exist, and no traffic fines have been incurred, the remaining amount will be repaid within 10 working days from date of return.
- 2.1.3.6. This option includes for the repair of two tyres, two rims and two windscreen/glass repairs.

## 2.2. Exclusions of all Cover options :

The Renter is fully liable for any damage to the RS vehicle or third-party property if:

- 2.2.1. Any terms of the rental agreement are breached;
- 2.2.2. Damages are sustained whilst the renter/driver is in violation of any traffic laws or ordinances;
- 2.2.3. Damage to the vehicle is caused by careless, wilful or reckless driving. This includes :
  - 2.2.3.1. Driving under the influence of alcohol or drugs
  - 2.2.3.2. Driving on restricted or unrecognised roads
  - 2.2.3.3. Not adhering to the vehicle height restrictions (i.e. 3,5m)
  - 2.2.3.4. The incorrect fuel is pumped. (Only Diesel and Ad-Blu)
- 2.3. RS is not responsible for any damage or theft to items of personal nature.
- 2.4. Travel and personal insurance are highly recommended.

## 3. Accidents / Incidents / Mechanical Failures ("Incident")

In case of an incident to the vehicle rented, the following will apply :

### 3.1. Incident :

- 3.1.1. All incidents must be reported to RS (+27 (0)82 823 8996) immediately, and
- 3.1.2. By law all accidents must be reported to the Local Police within 24 hours. An AR (Accident Report) number must be obtained from the Police.
- 3.1.3. Failing to report incidents may void all liability cover and the renter becomes fully liable for all costs.
- 3.1.4. Take as many photographs of the accident scene as possible and obtain all third party details when applicable. Also, please take a photo of the driver's licence of the persons involved and of the license disk displayed in the windscreen of the 3<sup>rd</sup> party vehicle.

### 3.2. The vehicle :

- 3.2.1. Should the vehicle still be operational, the renter carries on with his journey.
- 3.2.2. In the event that the vehicle is damaged in such a way that it can no longer be used, the renter and RS will together organise the recovery of the vehicle.

### 3.3. Replacement vehicle :

The Renter has the option to request a replacement vehicle, however :

- 3.3.1. RS cannot ensure the availability of a replacement vehicle and in such case, the rental will be terminated and the outstanding rental fees for the rest of the journey will be reimbursed within 30 days of the incident.
- 3.3.2. Should RS be able to provide a replacement vehicle, the delivery thereof will be communicated with the Renter, and the Renter will decide whether to go ahead or not. Should the Renter choose not to continue with the rental, the rental will be terminated and the outstanding rental fees for the rest of the journey will be reimbursed within 30 days of the incident.

### 4. Collection

- 4.1. Vehicle handover will take approximately 1-2 hours depending on the questions asked and the Renter's feedback.
- 4.2. RS must be notified within 24 hours of collection of any issues, problems or malfunctions whereafter no consideration will be given to claims against such experiences.
- 4.3. Rental days lost due to late collection after agreed collection date will not be credited.

### 5. General

- 5.1. Vehicles are not 100% dust-proof and no claims or refunds of any nature for the ingress of dust will be considered.
- 5.2. No dune driving is allowed.
- 5.3. Vehicle repairs of up to R 1 500,00 may be affected without authorisation and will be reimbursed on submission of a claim. (Original receipts attached.)
- 5.4. Vehicle repairs above R 1 500,00 must be authorised by RS. Please contact them telephonically.
- 5.5. The replacement or recovery of keys is for the renter's account.
- 5.6. The vehicle is rented out with a full tank of diesel and should be returned with a full tank. If not, the vehicle will be filled and RS reserves the right to charge for fuel on vehicles that are not returned full.
- 5.7. The vehicle must be returned clean and RS reserves the right to charge a cleaning fee, at its sole discretion, of R 1 500,00 in the event that the vehicle is returned in an extremely dirty condition.
- 5.8. No smoking is allowed in the vehicle. A fee of R 3 000,00 will be charged to remove any fumes or smells at the sole discretion of RS.
- 5.9. RS is not liable for any losses or damages arising from delays or vehicle failure.
- 5.10. This Agreement shall be governed by the laws of the Republic of South Africa. Any dispute arising hereunder shall be resolved in a court of competent jurisdiction in South Africa.

### 6. Force Majeure

If the Company is prevented or restricted in any way from carrying out all or any of its obligations under this agreement by reason of Force Majeure (an event or circumstance beyond the control of the parties, such as, but not limited to: war, strike, riot, pandemic, crime, fire, or an Act of God such as flooding, an earthquake, storm or adverse weather conditions, an act of Government or other authority which prevents one or both parties from performing their obligations under this agreement) then the

Company will be relieved of its obligations in terms of this agreement during such period of force majeure. The Company will not be liable for any loss, damage, action or claim which may be brought by the Renter or by any other party in consequence of such delay or inability to perform.

## 7. Entire Agreement / Non-Variation

This document contains the entire agreement between the renter and the Company, and neither party shall be bound by any undertakings, representations, warranties, promises, or the like not recorded herein. No variation, alteration, or addition to, or omission from this agreement is valid/binding, unless reduced to writing and signed by the renter and an authorized employee of the company. Any clause which is declared unenforceable or invalid, for any reason whatsoever, by a competent Court, shall be severable from the remaining provisions of the agreement and shall not affect the validity of these provisions.

## 8. Domicilum Citandi Et Executandi

The Renter chooses the address stated on the face of the agreement as registered/legal address. RS chooses its registered address of 27 Agapanthus Avenue, Welgedacht, Cape Town, South Africa.

## 9. Protection of Personal Information (POPIA)

- 9.1. RS acknowledges and undertakes to process all personal information received from the Renter in accordance with the Protection of Personal Information Act No. 4 of 2013 ("POPIA").
- 9.2. The Renter consents to the collection, processing, and storage of their personal information by RS for purposes including but not limited to:
  - verifying identity and driving credentials;
  - administration of this rental agreement;
  - communicating rental-related matters;
  - meeting legal and regulatory obligations;
  - insurance purposes;
  - recovery of vehicles, equipment, or amounts due.
- 9.3. The Renter shall take appropriate technical and organisational measures to secure the integrity and confidentiality of RS's personal information and to prevent loss, damage, or unauthorised access.
- 9.4. Personal information shall not be shared with third parties without RS's consent, except where required by law or for legitimate business purposes (e.g., insurance providers, legal authorities, roadside assistance).
- 9.5. RS may, upon written request, access their personal information held by the Renter and may request correction or deletion where appropriate.

Included in Rental Campervan:

1. Inside :

70 Litre National Luna Fridge/Freezer	1	Double bed Mattress	1
80 Litre Engel Fridge	1	Mattress Cover	1
20 Liter Defy Microwave	1	Bed Sheet	1
Roof Extractor Fan	1	Duvet and cover	1
Interior Bora Fan	1	Blankets	2
Induction Stove Plate plus Cover	1	Pillow, with cover and pillow sheet	4
Dish Washing Basin with hot and cold water	1	Bath Towel	2
Filtered water spout	1	Swimming Towel	2
Seat Covers	2	Floor Mats	2
Thetfit Porta Potty 145	1	Brush and Scoop Set	1
Dual Compressor for pumping Tyres	1	Velcro Storage Units	2
Dust Bin	1	Window Blackout set (3 Pieces)	1
5 m Electric Cable	1	Aardvark to Zebra Book	1
First Aid Kit	1	101 Kruger Tales Book	1
Fire extinguisher	1	Mercedes Benz Manual	1

2. Cutlery / Utensils :

Victorinox Forks	4	Carving Knife	1	Egg Lifter	1	Pot (and Handle)	3
Victorinox Spoons	4	Carving Fork	1	Wine opener	1	Pan (and Handle)	1
Victorinox Knives	4	Bread Knife	1	Can Opener	1	Dish Cloths	2
Tea Spoons	4	Kitchen Scissors	1	Coffee Plunger	1	Kitchen Cloths	2
Wine Tumbler	2	Sauce Spoon	1	Wisk	1	Plates	3
Beer Glasses	2	Funnel	1	Salad Bowl & Lid	1	Porridge Bowles	4
Coffee Travel Mugs	2	Soap Holder	1	Plastic containers	3	Paper Plate Holders	4
Microwave Cover	1	Kitchen Thongs	1	Coffee Plunger	1	Kettle	1
Pasta Spoon	1	Vegetable Container	1	Basting Brush	1	Glass Bowl & Lid	1
Tupper Bowl	1	Stainless Steel Bowl	1	Ice Tray	1	Oven Gloves	2
Measuring Unit Set	1	Strainer	1	Collapsible Bowl	1	Cheese Grater	1
Drying Mat	1	Cutting Board	1				

3. Outside :

62 Litre Second Diesel Tank	1	3 kVA Victron Inverter	1
42 Litre Grey Water Tank	1	24V 105 Ahr Batteries	3
120 Litre Fresh Water Tank	1	425 W Solar Panel	1
External Wood Box	1	10 Litre Arison Electric Geyser	1

Barbeque Grid	1	Outside shower	1
Barbeque Stander	1	Shower Floor	1
Axe	1	Outside Wash Basin	1
Leather Barbeque Gloves	2	Tool Box	1
Barbeque Thong	1	Pump Kit with Inflator	1
Fire Lighter	1	10 m Water Hose	1
Camp Table	1	Car Jack and Spanners	1
Camp Chair	2	Pliers	1
Awning	1	Screwdriver	2
Spare Tyre	1	Containers (500mm x 380mm x 220mm)	3