



Trip Guide

Please read this document - it contains information that is part of your rental terms and conditions

Welcome to AVANTI Campervans!

We look forward to hosting you and this trip guide was created to help you make the most of your trip. The guide contains information about the camper and our processes. Please read this guide carefully it contains useful information as well **as guidelines that are part of your contract terms and conditions.**

We have tried to make the guide comprehensive, and we are always here to answer any questions that are not covered by it please contact us with any questions or concerns.

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Camper Overview and Equipment List



AVANTI Campervans are built inside Dodge Grand Caravan and Chrysler Voyager or Pacifica minivans.

The vans have no external markings or features and are indistinguishable from regular passenger vans. A full-size bed (48"x75") is installed in the back portion of the van. The bed folds quickly to allow two additional passenger seats to open, however some vans only have two seats - let us know if your party is larger than two people.

There is no toilet, sink or shower inside the van. These items are included in every van:

1. Bed frame, Mattresses
2. Mattress protector
3. Bed sheet.
4. Warm Comforter.
5. Two queen-size pillows
6. Window screens for darkness privacy

In addition to the cabin items, AVANTI Campervans come equipped with a full set of kitchen and camping essentials. The following are included as standard in each campervan rental.



Standard equipment provided

1. Shade Canopy
2. 2 Folding Chairs
3. Folding Table (Caravan Class Only)
4. Pull-out Kitchen (Voyager Class Only)
5. Cooler (Ice Box)
6. 4 of each
 - Plates
 - Deep Plates
 - Knives, Forks, Spoons
 - Cups
7. Propane stove (burner head - tank is not included)
8. Frying Pan
9. Medium pot.
10. Bottle Opener and Can Opener
11. Cutting Board
12. Camp Shower
13. Two towels

Note Consumable Items are not part of the kit Propane Tank, matches, trash bags, dish soap, condiments, etc.

These items may be provided as courtesy when available from prior trips.

Cabin Set-Up Instructions

It is recommended to do your first set up during daylight and in a location where the car is easily accessible from all doors.

Folding the middle row seats:



1. Slide front seats all the way forward



- 2. Open floor cavity cover
- 3. lift arm rests to upright positions.
- 4. Slide seat to forward position



5. Pull the handle upward all the way.
The seat will spring forward and fold.



6. Push seat in to the cavity.

Note: Chrysler van seats have a strap with the writing “Stow-N-Go” on it in the location marked X – pull it and push the seat forward to slide it into the cavity.



. Seat shown in folded position



8. Close floor cavity cover

Unfolding the bed – Bed Model 1:



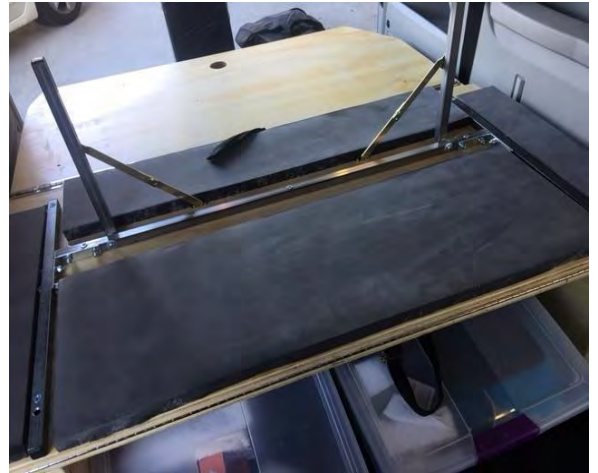
1. Remove mattresses and linens duffle bag
Open the rear flap.



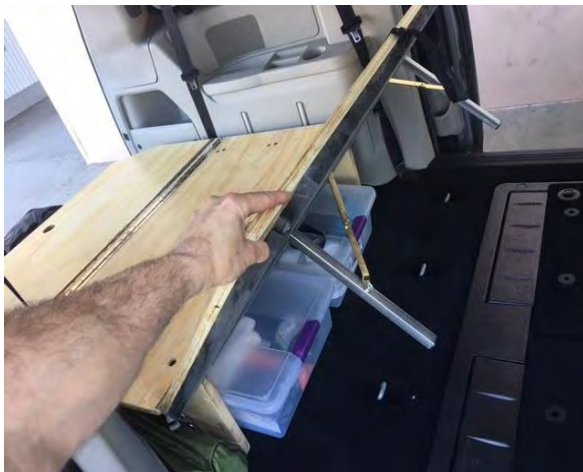
2. Lift support legs on front panel



3. Push hinge to locked position



4. Front panel shown ready to open.



5. Open front panel



6. Make sure legs rest on the carpet just
behind the plastic cover.

Unfolding the bed – Bed Model 2:



1. Hold the front panel of the bed and pull towards you.



3. Position the front panel over the location pins about 1-2 mm gap



the panel should be level with the middle panel and

Folding the bed – Bed model 2:



1. Starting condition
The bed is fully set up.



2. Fold the Mattress
No need to remove the linens



3. Using the hole at the center back of the panel, lift the panel and tuck it between the mattress and the middle panel.



4. Push the front panel between the mattresses and the middle panel. Felt pads on the bottom of the panel facilitate a smooth glide - you may have to wiggle it or lift the mattresses slightly to assist.



5. Set one or both middle seats up - to prevent the front panel from lodging forward upon a sudden brake. Always return one or both of the middle seats to upright position before driving the van with a folded bed.

Folding and Opening the Bed – Bed Model 3:

Model 3 beds have a single square tube “leg” in the front, and a locking mechanism on the back edge of the front board.

Voyager Class vans have a bed model 3 with 2 locks - on each side of the front board, while Caravan Class vans have a model 3 bed with one lock in the middle of the front board.

For both types, the front board is locked in position when the locks are keeping a space of about ½ inch (1cm) between the boards.

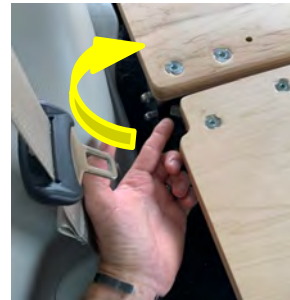
To fold the bed, open the locks, push the front board straight back so it is touching the middle board, and after that lift up the back edge of the front board and place it on top of the middle board, then slide it back all the way.



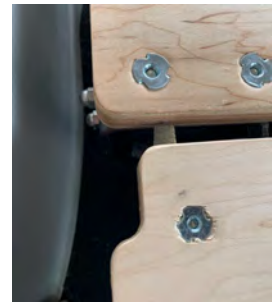
Voyager Bed Latch Location
(both sides)



Voyager Bed Latch
In **Open** position



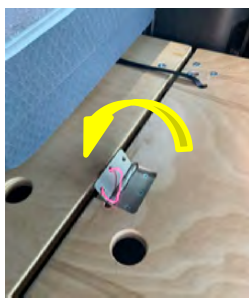
Voyager Bed Latch
- Push to rotate



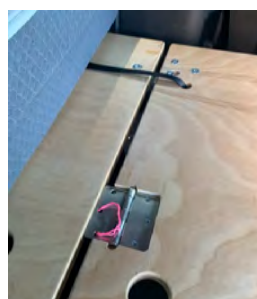
Voyager Bed Latch
In **Closed** position



Caravan Bed – latch
in **open** position



Caravan Bed – lift
and rotate latch to
close



Caravan Bed – latch
in **Closed** position



Check position – pull upwards lightly - the
front board cannot be lifted up or moved
backwards when properly locked.

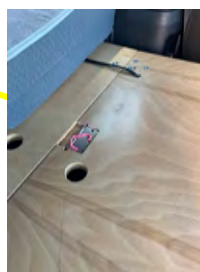
Opening the Bed (close using a reverse sequence)



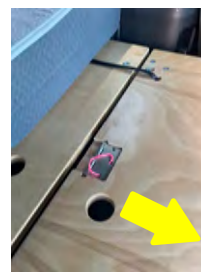
1. Pull the front
board forward.



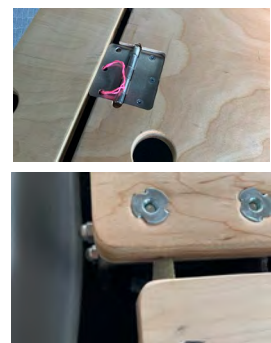
2. Push down
when the back
edge of the front
board passed the
edge of the
middle board



3. The boards
are in correct
position when
the tops are
flush and edges
touch.

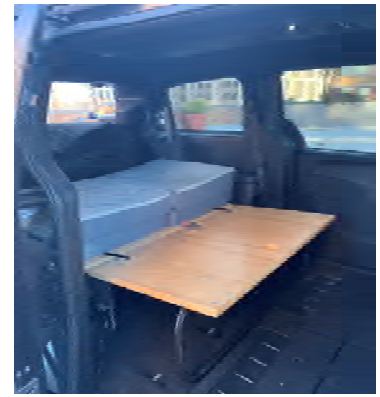


4. Pull the
front board
forward – it
should move
about half an
inch.

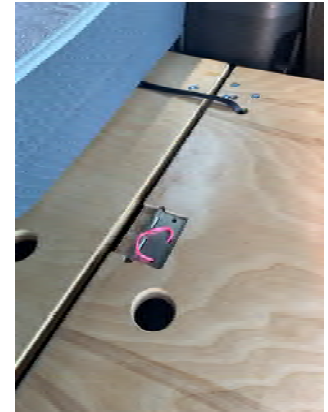
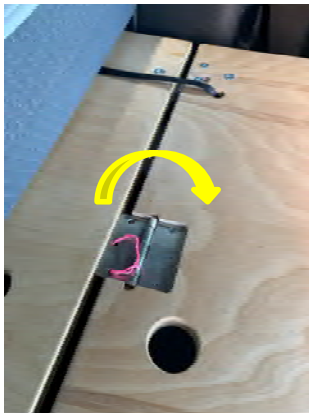


5. Close the Latch – check
position as shown above
(both Voyager and Caravan
Models)

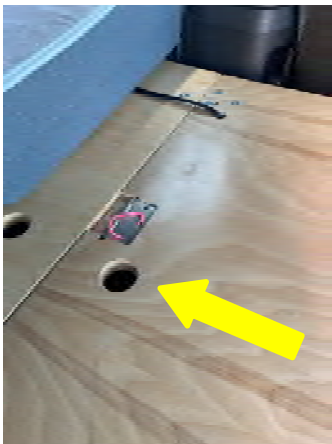
Folding the Bed – Bed Model 3:



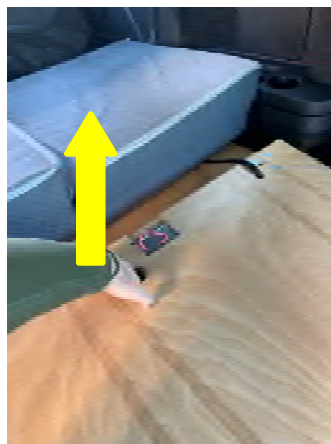
1. Lift the mattress and fold back to expose the front board. This can be done with the linens on.



2. Pull the spacer hinge up and fold it completely into the front plate.



3. Push the front board back until it touches the middle board



4. Using the hole to grab, lift the panel and tuck it between the mattress and the middle panel.



5. Push the front board back between the mattresses and the middle board



6. If you are driving with the bed folded, Set one or both middle seats up - to prevent the front panel from lodging forward upon a sudden brake

Setting up the Bed:

Safety Warning - When the van is in motion, all passengers must be seated with seat belts.

Please use the mattress protector

Do not take the linens or mattresses out of the van



1. Bed Model 2 mattresses shown.



2. Linens are in the duffel bag



3. Mattress protector



4. Place the mattress Protector



5. Bed sheet



6. Install the bed sheet



. Comforter (always use the comforter inside the duvet)



8. Pillows (Always use the pillows inside their covers)

Installing the Dark-Out Panels:



1. The dark-out panels are typically delivered on the bed frame (under the mattresses) or in the linens duffel bag



2. Slide panels into the gap between with window glass and the plastic trim. The smooth side facing out. You will have to maneuver and slightly bend the panel to fit into place.



3. Once the panel is fully seated against the window, center it to cover any gaps through which light can come in



4. Work from inside the van to place the covers on the sliding doors - open the windows for easy placing, close after the screen is in position



5. Work on the open back hatch to install the back panel. Insert the right side first. Slightly bend the panel and slide it under the plastic trim to fit.



6. To Remove panels, pull on the handles to slightly bend the panel and pull away from the window.

Installing the Dark-Out Curtain:



1. The curtain is threaded on a bungee cord with a metal hook in the middle.



2. Hang the curtain with the bungee cord on the side door frames.



3. Insert the hook between the roof and the roof console (2018 Caravan console shown)



3. Insert the hook - 2019 Caravan console shown.

Voyager class vans have shaped metal hooks that fit the curves of the van ceiling and no hook in the middle.

Converting the Bed to a Bench (Only for Bed Model 1):

Safety Warning - Never Drive With Passengers Sitting on the Bench.
When the van is motion all passengers must be in seats with safety belts strapped.



1. Stack mattresses on middle section



- 2. Ensure rear section and narrow strip are flush
- 3. Lift support flaps



4. Rest rear section on support flaps. In some beds latches are available to secure the flaps in position



5. Place one mattress on middle section as seating cushion



6. Place two mattresses upright as back cushion.

Pick up and Return

- Most trips are self-service pick up and drop off. Your designated van will be parked with the key in a lock box on the window, and we will send you the exact location and access code a day or two before the trip. See instructions below for lock box operation.
- Document the condition of the van at pick up and drop off by taking pictures of the exterior, miles at start and fuel level. We take pictures before delivery as well, but you may want to keep your own record of the van's condition as delivered to you.
- When you return the van, you are responsible for parking in an allowed location per our instructions. Any citations resulting from parking the van improperly at drop off are your responsibility.
- Vans are delivered with a full tank of gas - please return them full. If you received a van with partial tank, take a picture, refuel to full within 10 miles of pick up and send us the receipt for reimbursement.



1. Lock box will be installed on driver or passenger door



2. Open the rubber cover



3. key in the code



4. Press down the top lever.



5. While pressing down the lever, pull the cover towards you to open. Once you release the lever, you will need to re-enter in the code.



RESET: may be required if you keyed in wrong number or the lockbox doesn't open. Push down on the middle lever to reset, and repeat previous steps.



6. Roll the window down half way and remove the



Place the lock box in the glove compartment.

Do not drive with the lock box on the window!

LAX location at the Hilton Garden Inn El Segundo

The **LAX pick up and drop off** location is at the Hilton Garden Inn LAX / El Segundo.

The hotel is located 3 miles south of the airport on [2100 E. Mariposa Ave., El Segundo, CA 90245](https://www.hilton.com/en/hotels/laxaggi-hilton-garden-inn-lax-el-segundo/) and it is one of the better airport hotels offering modern, clean comfort – perfect for recharging after a long flight or at the end of a Camper Van Adventure...

AVANTI Campervans renters can enjoy our corporate rate using this booking link:

<https://www.hilton.com/en/hotels/laxaggi-hilton-garden-inn-lax-el-segundo/>

After you open the page, go to “check rooms & rates”, click on “special rates” and enter 3451206 in the corporate account number field..

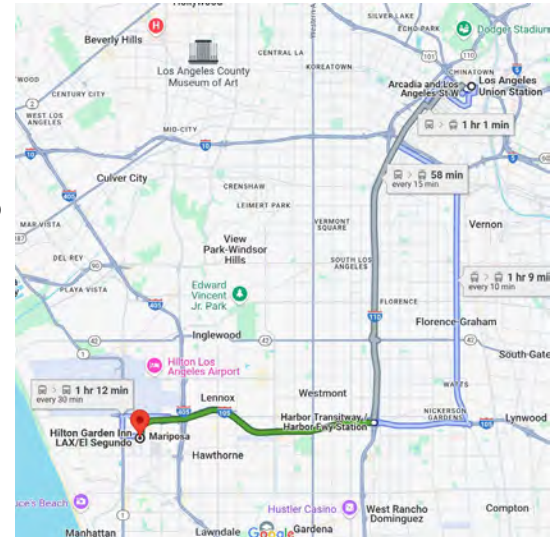
Please Note: NO Overnight Stay in the Camper Van on the hotel lot!

Getting there:

- **From LAX**, take the courtesy shuttle (runs 6AM to 11:30PM):
 - Collect your luggage and head to the red sign marked “hotel shuttle and parking pick up” (on the departures level).
 - Call the hotel at 310-726-0100, select option 1, and talk to customer service who’ll dispatch your shuttle to you.
- **From LA Union station**, take the Metro Silver line bus and switch to the Metro C line (Green line) at Harbor Freeway Station. Ride west towards Redondo Beach and get off at Mariposa station, which is adjacent to the hotel.

Finding your Camper Van:

- Our Campers are parked at the southwest corner of the parking lot, in the area marked by the yellow triangle in the picture below.
- Locate your Camper Van by license plate number and use the code we will provide to you to retrieve the key from the lock box on the window.
- After you open the lockbox and your van, remove the lockbox from the window and drive on your trip – no need to stop at front desk.

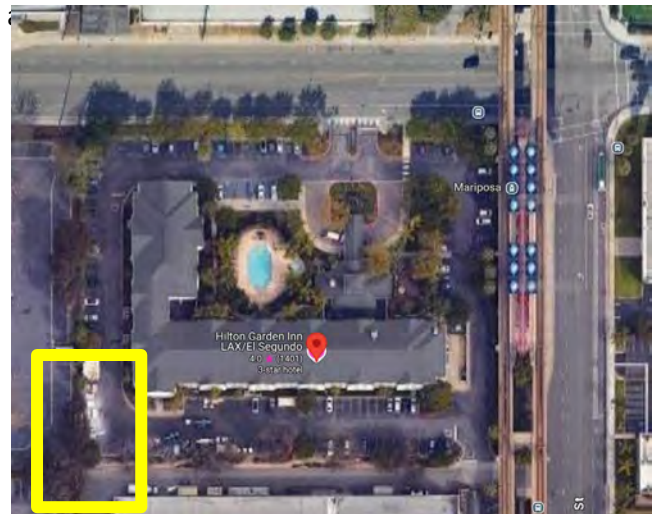


Returning your Camper Van to the hotel:

- When you arrive at the hotel, stop by the front desk and show them your rental agreement – they will provide you with a parking pass to place in the van.
- Park the van with the front facing the parking lot (reverse into the parking spot), hang the lockbox on the window, lock the van and lock the keys in the lock box **(Do NOT lock the keys inside the van!)**
- Check with the front desk the schedule for the airport shuttle.

Parking your personal car at the hotel:

- The hotel offers airport parking – book at the front desk or through a parking app.
- Avanti campervans cannot reserve a parking for you or approve usage of our designated parking spots.



SFO location – Pick up and Drop off

The **SFO location** is at the Burlingame Plaza parking lot, at the curb furthest from shops.

The Burlingame Plaza is located about 2 miles south-west of the SFO airport and is close to the Millbrae BART and Bus stations, making it easily accessible by both public and private transportation. There are coffee shops, restaurants and a supermarket in which you can stock up for your trip.

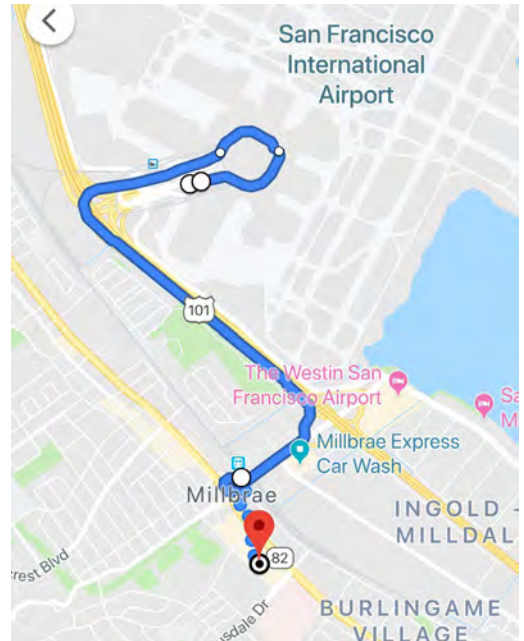
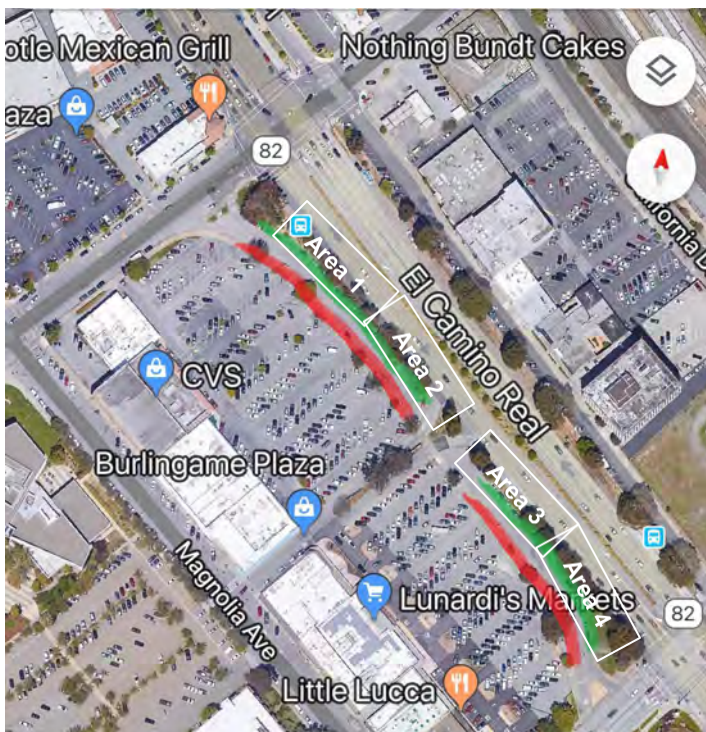
Getting there:

- From SFO - take a taxi / uber / LYFT directly from the terminals . This 2-mile trip takes about 10 minutes and costs \$ 15- \$ 20
- From SFO – take the connecting bus or BART line to the Millbrae Bart station, and walk south from there about 8 minutes to the plaza.
- From San Francisco - use BART or Caltrain to Millbrae station
- Driving in -You can navigate there by entering the address of the CVS store in the plaza – 1871 El Camino Real, Burlingame, CA 94010.

Finding your Camper Van:

- Our Campers are parked along the curb marked green in the picture below. We will advise in which area to find your camper.
- Locate your Camper Van by license plate number and use the code we will provide to you to retrieve the key from the lock box on the window.

Important: NO Overnight Stay in the Camper Van in the Plaza!



Returning your Camper Van:

- Park your Camper Van ONLY along the curb side that is marked in green. Look for the sign shown below it indicates areas that are appropriate to park.
- Place the lock box on the window that is facing the main street (El Camino Real). Lock the van and lock the key in it.

Important: You are responsible for improperly parked vans that are towed or cited.



Seattle International Airport

Seattle International airport location at the Residence Inn Seattle Airport.

There is no shuttle service from the airport, but the hotel is close to the terminal at 19608 International Blvd, SeaTac, WA 98188 , (https://maps.app.goo.gl/VYEgCZ93DZZPxm8M6?g_st=ic)

Occasionally we may park the van for you in a different location – you will receive an update with your van information email 2-3 days before the start of your trip.

Picking up your Camper Van:

- The van keys will be in a lock box on the window, you will receive the license plate and access code from us within 1 to 3 days before the start of your trip.
- After you open the van, please roll the window down half-way, remove the lock box and place it in the glove compartment before driving.
- There is no parking gate – you can just head out of the parking lot and start your trip.

Returning your Camper Van:

- Please refuel the van to the same level received before dropping off. No need to clean – we will take care of that.
- Return to the same location unless we inform you otherwise
- We will send you a parking reservation for your return time – please show it at the front desk and they will provide you with a pass to place in the van .
- After you park the van, hang the lock box on the window, Lock the van and lock the keys in the lock box – **do not lock the keys inside the van**
- Email or text us to let us know you returned the van.

Portland pick up and return location - downtown

Pick up and drop off is in downtown Portland, at the Naito & Davis parking garage.

This is a public parking garage co-located with the red line Max station, which goes all the way to the airport every 15-20 minutes.

The entrance to the garage is at 33 NW Davis St, Portland, OR 97209

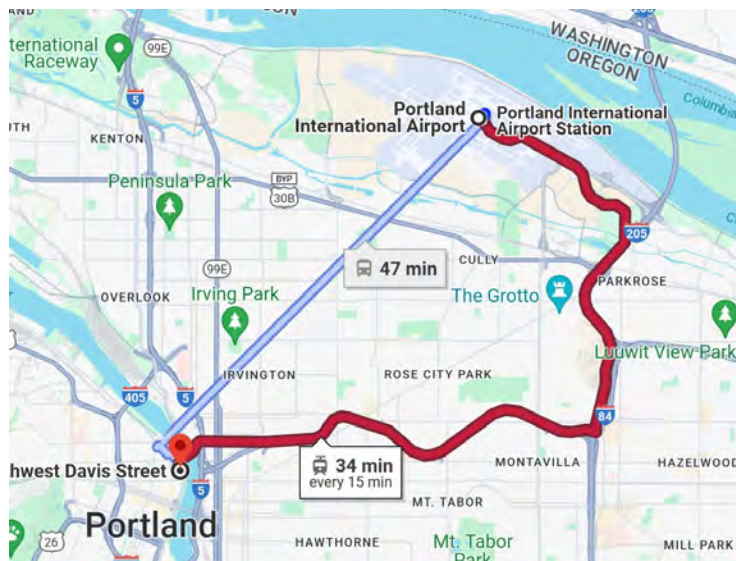
https://maps.app.goo.gl/FQHtXeoqfZbtJn257?g_st=ic

Picking up your Camper Van:

- The van will be parked with keys inside a lock box on the window. We typically park on the first floor, up the ramp from the entrance and to the right.
- You will receive the license plate and access code from us within 1 to 3 days before the start of your trip.
- After you open the van, please roll the window down half-way, remove the lock box and place it in the glove compartment before driving.
- The parking ticket will be concealed in the center console or on the sun visor – use it to exit the garage – pay at the exit and send us the receipt for reimbursement.

Returning your Camper Van:

- Please refuel the van to the same level received before dropping off. No need to clean – we will take care of that.
- Return to the same location unless we inform you otherwise – take a parking ticket as you enter and place it concealed in the center console or the driver's sun visor
- Hang the lock box on the window, Lock the van and lock the keys in the lock box – **do not lock the keys inside the van**
- Email or text us to inform the van was dropped off, include the location of parking (level and side of the garage).



New York City / Jersey City Location

Jersey city pick up location is at county Rd. 612 parking located next to the Liberty state park light rail station and Liberty science center:

[County Rd 612, Jersey City, NJ 07302](#)

To reach the location using public transportation, navigate on google maps to Exchange place PATH station, and from there take the Hudson-Bergen light rail southbound and get off at the Liberty state park station.

Picking up your Camper Van:

- The van keys will be in a lock box on the window - you will receive the license plate and access code via email 1-3 days before the start of the trip.
- please roll the window down half way, remove the lock box and place it in the van before driving.
- There is no parking gate – you can just head out of the parking lot and start your trip.

Returning your Camper Van:

- Please refuel the van to the same level received before dropping off. No need to clean – we will take care of that.
- Return to the same location and park at the daily parking section (NOT the permit section).
- Take note of the parking space number – you will need it for the parking payment.
- Hang the lock box on the window, Lock the van and lock the keys in the lock box – **do not lock the keys inside the van**
- Using the orange ticket vending machines outside the station, buy a “parking only” pass for 1 day. You’ll need the license plate number and parking spot number.
- Email or text us a copy of the parking pass – we will reimburse the cost back to you.

Other Parking / Delivery:

- For reservation that selected a delivery or drop off at Newark, LaGuardia or JFK airports, you’ll receive detailed information with your van assignment email 3-1 days before the start of your trip.
- Contact us to have the van delivered to you – delivery charge will be quoted per location requested.
- We may street-park the van for you in some instances. You will be asked to adhere to specific pick up and drop off time windows or assume responsibility for tickets issued if time window was missed.



Boston Location - Logan airport

Our vans are parked in at the wonderland station parking garage in Revere, MA

1234 N Shore Rd, Revere, MA 02151

The parking is adjacent to MBTA Blue line wonderland station, with easy access to Logan Airport.

Occasionally we may use a different parking for the pick up - you will receive detailed instructions via email.

Picking up your Camper Van:

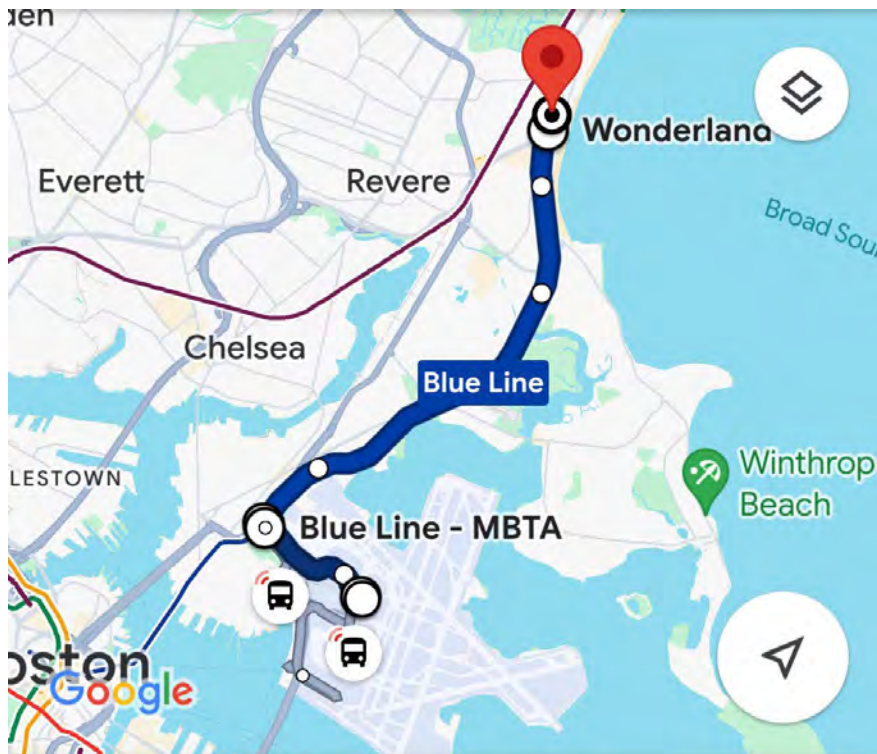
- The van keys will be in a lock box on the window. Please remove the lock box and place it in the upper glove compartment before driving.
- Drive out of the garage directly - the parking is prepaid and there is no exit gate.

Returning your Camper Van:

- You will receive an email from us with instructions for parking the van upon return.
- Hang the lock box on the window.
- Lock the van and lock the keys in the lock box **do not lock the keys inside the van**

Directions from Boston Logan Airport:

- Take the free connecting bus (33 / 66/ 88) to the Blue line MBTA Airport Station.
- Take the Northbound Blue line to Wonderland Station (6 stops)



Other Locations

Pick up and **drop off** will be at one of the airport parking lots -you will be notified of the exact location a few days prior to the start of the trip and prior to dropping off.

Parking will either be pre-paid by Avanti Campervans or you will pay at the exit and we will reimburse you - please send us the receipt for reimbursement.

On the Road

- **Financial Responsibility and Insurance Coverage:**

- You are responsible for any damage or loss to the van or to third parties during the rental. You can limit your exposure by using your own car insurance or buying CDW insurance from us or an external supplier.
- Insurance must be purchased and active prior to the start of your trip.
- All drivers on the trip must be listed on the rental agreement to be covered. An incident with a driver who is not listed on the rental agreement will void your CDW and you'll be financially responsible for all damages and associated costs.
- Insurance coverage is for damages to the van and involved third parties. It does not cover medical expenses to the driver and passengers, damage to your equipment, towing or replacement of your vehicle or any other consequential trip interruption such as lost trip time, other missed reservations, alternative lodging or transportation, etc. We recommend that you obtain **travel insurance** to cover for consequential losses.
- Our insurance does not cover off-road driving, and our vans are not built for it. Please stay on paved roads.

- **Tolls:**

- You are responsible for all tolls incurred during your trip. Tolls may take some time to post and your card on file may be charged many weeks after the end of your trip.
- At our west coast locations you may purchase a "Toll Pass" which will cover all bridge and tunnel tolls in Pacific and Mountain time zones.
- The "Toll Pass" does not cover Eastern and Central time zones - tolls incurred in these areas will be charged to your card on file.

- **Fines, traffic violations and other citations:**

- You are responsible for all charges to the van during the trip and at the final drop off location.
- If you received a ticket please email us a copy - we will pay it and charge back to your account. If we are not informed on a ticket you will be responsible for any late fees that were applied until we receive and pay it.

- **Accidents occurring during your trip:**

- When a major accident with injuries occur, call emergency services (9 11) and follow their instructions. Notify us as soon as possible.
- If there is a minor accident during the trip, follow these steps:
 - Move to a safe location if possible.
 - Take pictures of the event and damages to our van and other involved vehicles or property.
 - If other parties are involved collect their insurance information, Driver license information phone number and vehicle plate number. If there are witnesses willing to account for the event take their contact information
 - Provide your trip insurance information and your driver license information.
 - If the police is involved, get the police report number and the name and station of the officer who responded to the event. Police may mandate towing of the van - if this is the case take all your belongings from the van as you will not have access to the van once towed - in most cases the towing company will be able to take you to their location and/or a hotel nearby their location .
 - Notify us as soon as possible for further instructions.
- You are responsible for the full cost of the trip even if it is cut short by accident. We will try to accommodate you with a replacement vehicle but cannot guarantee it. We recommend **travel insurance** to cover consequential costs.

- **Roadside assistance:**

- Roadside assistance is not included in the rental cost, except for van malfunction that is not the renter's fault. Events like lock out, running out of gas or replacing a flat tire or damaged tire are your responsibility.

Roadside assistance programs are available for additional daily price through us or external vendors.

- Van malfunctions that are not a result of the renter's use of the van (for example engine issue, transmission problems) will be handled by AVANTI Campervans as explained below.

- **Van malfunction during trip:**

- Even with our regular maintenance and inspection of vans, issues or breakdowns may occur during your trip. Most of our Voyager vans are under warranty and eligible for repair or exchange through a network of service providers. We will fix and pay for any issues that are not a result of your handling of the van during the trip, and will do our best to resolve any issues as soon as they arise to minimize delays. Please keep in mind most of the time we will work remotely with local service providers, and your cooperation will greatly help speed things up. Please read carefully and follow this guideline to avoid disappointments and expense.
 - Notify us as soon as possible when issues arise. Provide as much information as possible (pictures are always helpful).
 - Do not make repair decisions on your own, unless the repair is quick, obvious and the cost is less than \$ 150. We reserve the right not to reimburse the cost of services that were not approved by us and exceed \$150.
 - All towing and roadside assistance services must be through our providers or coordinated with us. We will not reimburse other roadside assistance services unless approved by us ahead of time, especially tow services in remote areas.
 - If the van needs to be serviced at a repair shop, we will find one for you and will approve the repairs after we speak with the shop and get their diagnosis. We reserve the right not to reimburse you for repairs made without our prior approval.
- We will work with you to find alternatives to minimize the disruption to your trip, and we typically resolve issues within 24 hours on weekdays.
- If you spend more than 6 hours on resolving a van issue that is not due to your fault or an accident, we will refund you the cost of that rental day. This refund is for lost time and to cover sleeping arrangements if you cannot use the van to sleep.
- We will not reimburse consequential losses resulting from a delay in your trip due to van issue (e.g. camping reservation cost, attractions tickets, tours, flights etc.). We recommend **travel insurance** for the trip to cover such incidents.

- **Tire Damage during your trip:**

- You are responsible for repairing or replacing tires damaged during your trip if you did not choose tires and glass coverage.
- We inspect our vans' tires after every trip and replace them as needed. If you are heading on a long trip or have a specific concern, please contact us before you head out and we will resolve it for you in one of our partner tire service shops near the trip start point.
- Each van has either a spare tire and mounting equipment, or an inflation kit. The spare tire is mounted to the chassis below the front row seats. The spare tire is smaller than a regular tire and driving speed is limited when it is installed. It is not intended for long drives, only to get you to the nearest tire shop.

- **Excessive wear and tear:**
 - You are responsible for excessive wear and tear on the van. Please don't neglect to check tire pressure occasionally, check for wheel misalignment if you hit a large pot-hole, and drive in low gear on steep declines to avoid burning the brakes.
 - The front tires are susceptible to accelerated wear due to aggressive driving, especially when starting from a standing position – they will “spin” if you press the gas paddle to much, so start off easy.
- **Missing or damaged equipment**
 - We recommend that you check the provided camping equipment prior to heading out - If you are missing anything please let us know.
 - If you damage or lose any of the equipment, we will appreciate a notification prior to your return so we can prepare a replacement for the next trip.
 - Missing or damaged equipment will be charged to you at the end of the trip. If we don't have the item in inventory the charge will include shipping or expedited shipping.
- **Servicing the van on long trips:**
 - If you are traveling a long distance (over 3,000 miles) or an extended period of time (over 4 weeks), we will ask you to perform minimal, routine maintenance during the trip. Typically this will be no more than an oil change and systems check. We will identify a shop for you along the route and either pay them over the phone or deduct the balance from your trip balance.
 - All services over \$ 150 require our prior approval. We reserve the right not to reimburse services that were not approved with us.
- **Remote key issues**
 - If the remote key does not work, use the mechanical key located inside the remote (see pictorial instructions in this guide)
 - Use the mechanical key to open the driver door, and the lock button on the driver door arm-rest to lock the van - it will lock all doors and the back hatch.
 - The ignition switch will work even if the remote does not lock and unlock the doors.
- **Minor cosmetic damages:**
 - Our campers work hard and while we service their mechanical systems regularly, some cosmetic issues cannot be addressed without taking the camper off service for a week or more. On our older vans, you may find plastic trim missing, scratches, dents, and even deeper impressions on the exterior. These vans are in good driving condition, but are not shiny new. (see the pick up and drop off section for documenting the van condition at pick up).
 - If you incur a minor damage during the trip (e.g, a dent or a chip on the windshield, we may charge you an estimated repair price, as some vans may not be available for repairs during the peak times of the season.

**Van and Driving tips,
Other useful information**

Cabin Amenities

Cabin Amenities:

- We use Dodge Grand Caravans minivans or Chrysler Voyager / Pacifica for our campers. The vans have automatic transmission and use regular gasoline (Grade 87). The typical fuel consumption is 18/25 MPG (city/Hwy) for the Caravans and 20/30 MPG for the Voyagers. The vans have a 20-gallon fuel tank and have a 400-500 miles driving range on a full tank.
- The audio system has AM, FM, CD Slot and Aux. Jack. The newer vans have USB input to the sound system and a USB charge outlets.
- There are a few 12V (car lighter) outlets –we recommend that you bring adaptors to charge your phones / USB devices –these outlets provide stronger charging current. If you need to operate larger devices (laptop etc.), you can find adaptors from 12V DC to 110V AC on amazon.com or Home Depot or Walmart.
- Few of the newer vans have a 110V/AC outlet in the back. These are for low-current equipment only. We cannot guarantee your van will have an outlet...

Storage Space:

- Avanti Campervans have the most storage space for campers of this size and the easiest access to it. We recommend planning on using the space under the rear two sections of the bed for the camping equipment we supply with the van, and the space under the front section of the bed for your equipment and luggage.
- The floor of the van under the bed curves up towards the rear of the van, and therefore clearance between the bed and the floor is lowest at the back side
- Roof Racks (two bars across the roof) are available in some vans. Contact us ahead of your trip to secure a van with roof rack.
- **Surf boards** up to 9 feet long will fit under the bed in a Caravan class van with Model 2 bed. longer boards can be carried on the roof racks with proper padding. Voyager vans with Model 3 bed have the kitchen pull-out in the back, and can take 7.5 foot long boards.
- The voyager model 3 bed has two high settings - it can be elevated 2" above the regular settings - you'll need a wrench and it takes about 10 minutes to complete.

Bed Model 1 (Caravan Class)



Bed Model 2 (Caravan Class)



Bed Model 3 (Voyager Class)



Avoid Brake Damage by using lower gear to slow the van in steep slopes:

In long or steep slopes, continuous use of the brakes to slow the van can cause overheating and brake damage up to brake failure - to avoid this dangerous condition, shift to lower gear when driving downhill.

In the Voyager models, turn the gear knob to the L position.

In the caravan models, shift to lower gear by pushing the gear handle left or right as shown in the picture below.



Interior Lights Control

- The interior lights can be turned on or off from the dashboard light dimmer.
- When fully scrolled up, the dimmer turns on all the interior lights - and they cannot be turned off from their local switch. Scroll the dimmer down to turn off interior lights.



Key Operation:

Caravan model keys do not have a metal key head, but still need to be inserted into the switch and turned to start the van as shown below. Voyagers have a start button - the key is not inserted anywhere.

Keep the key on you at all times - both van models can be locked inadvertently from the door switches leaving you stranded outside



1. Insert the key fob to the switch as shown



2. The key fob will operate in the switch like a regular key.

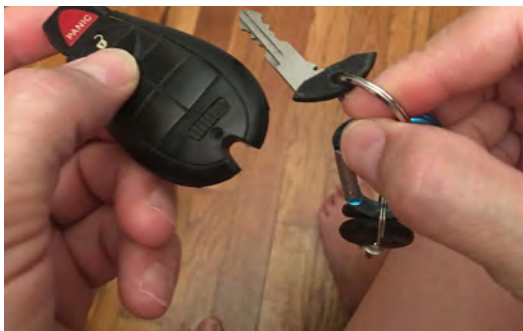
Manual Key Operation: if lock / unlock buttons on the keyfob do not respond, use the mechanical key inside the keyfob to open the driver door.



1. Slide the latch to the right (left thumb shown here sliding the latch).



2. While keeping the latch pushed to the right, pull on the key ring to remove the key.



Accessing the spare tire

Note: Newer model vans have no spare tire, only an inflation kit located in the tire change tool compartment



1. Remove the plastic cover and access the tire change tool compartment



2. Remove the tools from their pouches



3. Assemble the square-shaped rods and plastic piece to create a T-wrench



4. The spare tire winch bolt is below the center console.



5. Remove the plastic cover from the front cubbie



6. Open the back drawer (if one is present)



7. Insert the T-wrench and turn the tire winch bolt counter-clockwise. Release enough cable to allow the tire tray to be pulled from under the van.



8. Access the tire carrier from the left side of the van.



9. Reach out under the van and pull the tire tray towards you.

While driving on the spare tire limit your speed to 40 mph. Get to the nearest tire repair shop to repair and install a normal tire - the spare is not designed for extended use.